



Working Together to Improve Hand Hygiene

A Five Step Strategy



1



PRODUCTS

A Complete Hand Hygiene Regime

Carefully developed for frequent use
by healthcare professionals.





ALCOHOL GEL

Spirigel Complete
Alcohol-based Hand Gel

- Contains 7 skin care ingredients to nourish and regenerate the skin
- Proven Norovirus efficacy in 15 seconds according to EN14476
- Provides an extra level of protection throughout the hospital
- Suitable for surgical use according to EN12791



500ml bottle with integral pump



800ml pouch for use with lockable pouch dispenser



60ml lockable tottle with integral pump dispenser, for use with retractable clip

WASH

NEW Seraman Soft
Gentle Hand Wash

- Carefully formulated with additional moisturising properties, providing extra care for Healthcare Workers' hands
- Fragrance & dye free
- Dermatologically tested



1L bottle with integral pump



800ml pouch for use with lockable pouch dispenser

MOISTURISE

Silonda Sensitive
Skin Care Lotion

- Non-greasy water based lotion
- Light formulation for easy absorption
- Fragrance and dye free



500ml bottle with integral pump



60ml lockable tottle with integral pump dispenser

2



Dispensers

Easily Accessible at All Points of Use

A range of dispensing options developed to encourage greater compliance.

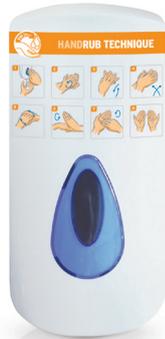




WALL MOUNTED

Lockable Pouch Dispenser
Alcohol Hand Gel

- ▲ Lockable and tamperproof pouch dispenser fitted with protective shield
- ▲ Easy to install and maintain
- ▲ Simple to clean and refill
- ▲ Optional hidden, keyless function available



Lockable Pouch Dispenser
Hand Wash

- ▲ Lockable and tamperproof pouch dispenser
- ▲ Easy to install and maintain
- ▲ Simple to clean and refill
- ▲ Optional hidden, keyless function available



CLINICAL AREAS

Point of Care
Bracket Dispenser

- ▲ Bracket for use with 500ml bottle at point of care
- ▲ For use with bed end hook attachment



STAFF CARRIED OPTIONS

Retractable Clip

- ▲ For use with 60ml tottle



SURGICAL AREAS

Elbow Operated
Surgical Dispenser

- ▲ For the dispensing of surgical hand scrubs
- ▲ Available in stainless steel and robust plastic
- ▲ Autoclavable pump



Wire Frame
Elbow Operated Dispenser

- ▲ For the dispensing of surgical hand scrubs



3



SIGNAGE

Raising the Profile of Hand Hygiene

A range of impactful signage to help raise awareness across the hospital.





DISPENSER SIGNAGE

**Hand Rub Dispenser Sign
General Use**

- 226mm x 300mm backing poster for use with lockable pouch dispenser



**Main Entrance Sign
Entrance Areas**

- 1120mm x 560mm wall mounted sign, for use with three lockable pouch dispensers



DISPENSER TECHNIQUE LABELS

**Lockable Pouch
Dispenser
Technique
Labels**



AWARENESS POSTERS

**Staff,
Patient
& Visitor
Awareness
Posters**



AWARENESS SIGNAGE

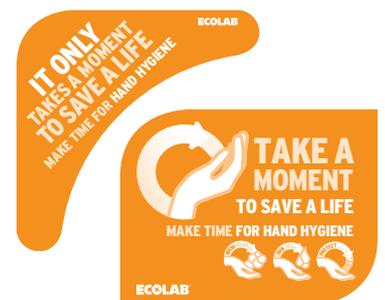
Wall and Ceiling Signage

- Hand Rub Point 300mm x 400mm
- Ceiling Mounted Sign 300mm x 500mm



Window Stickers

- Corner 300mm x 300mm removable PVC
- Rectangular 200mm x 225mm removable PVC



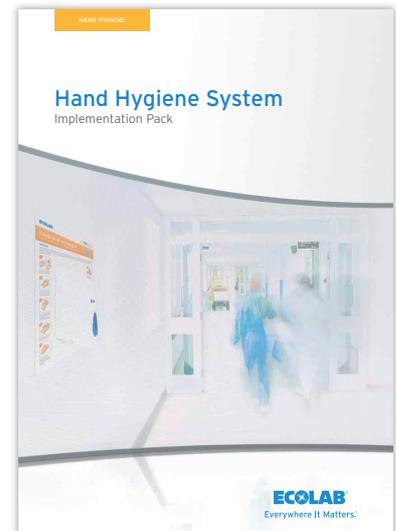
4



INSTALLATION

Carefully Planned and Professionally Installed

A professional implementation process with a comprehensive service commitment, from a knowledgeable and experienced team.





INSTALLATION

Your Healthcare Manager will work with all relevant stakeholders and manage the installation from start to finish, ensuring maximum convenience to the hospital and minimal disruption. Our comprehensive Implementation Pack includes key documents for use throughout the process.

Implementation Meeting

Your Healthcare Manager will hold an Implementation Meeting with all key stakeholders to confirm the specification, key responsibilities, actions and timelines.



Site Survey

Your Healthcare Manager will conduct a thorough site survey to determine where the system will be installed and quantify stock requirements.



Fitting Plan

Your Healthcare Manager will create an efficient fitting plan to ensure a smooth and professional installation.



Pre-Rollout Training

We promote the transition to the new system across the hospital to help raise awareness in advance of the installation.



Stock Order

Your Healthcare Manager will manage the ordering of all equipment and ensure product orders are placed and delivered ahead of the installation.



Installation

Our experienced fitters are supported at every step of the way by your Healthcare Manager. They comply with a Fitters Code of Practice, and will closely liaise with departmental staff to ensure minimal disruption.



Education

Throughout the installation your Healthcare Manager will provide training on the fundamentals of hand hygiene, educating Healthcare Workers on the new products.



Snagging

Following completion of the first installation fit, our fitters will revisit the site to complete the installation in line with the snagging list.



Post Implementation Meeting

On completion of the installation, your Healthcare Manager will meet with the Trust Representative for a de-brief and final sign-off.



Hand Hygiene Compliance Education Program

Immediately following installation, your Healthcare Manager will work with you to implement our Compliance Education Program.



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TRAINING

1 Assess

We conduct a full assessment using WHO tools and resources:

- ▶ WHO Assessment Survey
- ▶ WHO Consumption Survey
- ▶ WHO Observation Audit

These provide a baseline score to help identify opportunities for hand hygiene improvement



2 Develop



Your Healthcare Manager will:

- ▶ Provide you with a customised proposal based on the results of your hospital's assessment
- ▶ Work with you to develop a bespoke annual activity plan
- ▶ Provide a signed Service Charter agreement

3 Deliver

We support you every step of the way with a range of tools and training support, including:

- ▶ Technique posters and reference cards
- ▶ Hand hygiene usage and technique guide
- ▶ Hand hygiene tool kit including innovative frequently missed areas training glove and quiz
- ▶ Clinical paper pack



4 Coach



We will help to implement an ongoing interactive program of training and education:

- ▶ Training workshops
- ▶ Lecture series
- ▶ Bi-annual audit days

5 Evaluate

- ▶ At the end of the annual cycle your Healthcare Manager will repeat Stage 1: Assess
- ▶ They will provide you with a visual dashboard showing a comparison versus the baseline
- ▶ This forms a new baseline for the following year

